



Telstra Service and Features Charges

Following are a list of service and feature charges that are passed on to ACN customers by Telstra. Charges will be applied to ACN customer invoices if a customer has used or selected any of these services or features.

Invoiced As	Amount excl GST	GST	Total
Line Hunt - Call Circulate	\$2.68	\$0.27	\$2.95
Rental Cordless Telephone	\$5.00	\$0.50	\$5.50
Faxstream Never Busy Fax	\$5.00	\$0.50	\$5.50
CustomNet Call Data	\$0.25	\$0.03	\$0.28
CustomNet Call Data Incoming	\$0.25	\$0.03	\$0.28
Activation of Message Wait Indicator	\$0.50	\$0.05	\$0.55
Easycall Abbreviated Dialling 40 Number Extension	\$1.60	\$0.16	\$1.76
Easycall Call Forward Selected Callers	\$2.00	\$0.20	\$2.20
Easycall Remote Access	\$2.00	\$0.20	\$2.20
General Purpose Alarm	\$2.09	\$0.21	\$2.30
Gliding tone caller(s)	\$2.09	\$0.21	\$2.30
Telephone tone ringer	\$2.09	\$0.21	\$2.30
Telephone Tone Ringer	\$2.09	\$0.21	\$2.30
Extension Ringer	\$2.09	\$0.21	\$2.30
Enquiry/Conference	\$2.27	\$0.23	\$2.50
Touchfone 400	\$2.50	\$0.25	\$2.75
Silent number	\$2.66	\$0.27	\$2.93
Line Hunt - Call Share	\$2.68	\$0.27	\$2.95
Additional Telephone Handset Rental	\$2.72	\$0.27	\$2.99
Telephone Handset Rental	\$2.72	\$0.27	\$2.99
Additional Telephone Handset Rental	\$2.72	\$0.27	\$2.99
Extension Telephone Handset Rental	\$2.72	\$0.27	\$2.99
One Telephone Handset Rental	\$2.72	\$0.27	\$2.99
Additional Telephone Handset Rental	\$2.72	\$0.27	\$2.99
Telephone Handset Rental	\$2.72	\$0.27	\$2.99
Additional Telephone Handset Rental	\$2.72	\$0.27	\$2.99
Standard Phone T1000S Rental	\$2.72	\$0.27	\$2.99
Easycall Call Forward Set the Time	\$3.00	\$0.30	\$3.30
Easycall Delayed Hotline	\$3.00	\$0.30	\$3.30
Easycall Call Control	\$3.00	\$0.30	\$3.30
Easycall Abbreviated Dialling	\$3.00	\$0.30	\$3.30
Call Control	\$3.00	\$0.30	\$3.30
Multi-Metering Facility	\$3.25	\$0.33	\$3.58
Reversal On Answer	\$3.36	\$0.34	\$3.70
Easycall Smart Ring	\$4.00	\$0.40	\$4.40
ISDN Service Auxiliary Number	\$4.00	\$0.40	\$4.40
Customer loop metering	\$4.13	\$0.41	\$4.54
CustomNet City Wide Extension	\$4.25	\$0.43	\$4.68
Calling Line Identification Presentation	\$5.00	\$0.50	\$5.50
PBX Rotary	\$4.72	\$0.48	\$5.20
Malicious call trace	\$5.00	\$0.50	\$5.50
Calling Number Display	\$5.45	\$0.55	\$6.00
MessageBank	\$5.45	\$0.55	\$6.00
MessageBank	\$5.45	\$0.55	\$6.00
Calling Number Display Rental Touchfone	\$5.45	\$0.55	\$6.00
Additional Calling Number Display Rental Touchfone	\$5.45	\$0.55	\$6.00
Calling Number Display Phone T1000C Rental	\$5.45	\$0.55	\$6.00



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Touchfone 200 expander(s)	\$5.73	\$0.57	\$6.30
T200 - Handsfree	\$5.73	\$0.57	\$6.30
T200 with Headset Socket	\$5.73	\$0.57	\$6.30
Disability handsfree telephone	\$5.73	\$0.57	\$6.30
Access 30 Telephone(s)	\$5.73	\$0.57	\$6.30
Access 35 Telephone	\$5.73	\$0.57	\$6.30
T200 Volume Control	\$6.60	\$0.66	\$7.26
T400 Volume Control	\$6.60	\$0.66	\$7.26
Volume control(s)	\$6.60	\$0.66	\$7.26
ISDN Call Transfer	\$6.82	\$0.68	\$7.50
Business Links	\$8.00	\$0.80	\$8.80
Number Reservation	\$8.83	\$0.88	\$9.71
ISDN 2 Extension Level Billing	\$10.00	\$1.00	\$11.00
Centel/Centel Plus Service	\$14.45	\$1.45	\$15.90
ISDN Internet Plan	\$15.00	\$1.50	\$16.50
Bluephone maintenance charge in advance	\$25.00	\$2.50	\$27.50
ISDN DID service - per 100 numbers used	\$32.00	\$3.20	\$35.20
Bluephone coin telephone(s)	\$53.00	\$5.30	\$58.30
Direct Indial Service - ISDN	\$173.16	\$17.31	\$190.47
Touchfone 200 expander(s)	\$5.73	\$0.57	\$6.30
Telephone Tone Ringer	\$2.09	\$0.21	\$2.30
Reconnection(s)	\$53.64	\$5.36	\$59.00
Telephone Line Connection	\$53.64	\$5.36	\$59.00
Telephone Line Connection	\$190.00	\$19.00	\$209.00
Temporary disconnection(s)	\$50.00	\$5.00	\$55.00
Telephone number change(s)	\$34.00	\$3.40	\$37.40
Rental phone provisioning charge	\$18.18	\$1.82	\$20.00
Delivery of 1 and / or 2 Telstra Products	\$8.00	\$0.80	\$8.80
Operated Assisted call adjustment	-\$4.63	-\$0.46	-\$5.09
Telephone rental adjustment	\$1.11	\$0.11	\$1.22
Additional Line Connection	\$145.00	\$14.50	\$159.50
Line Hunt Connection Fee	\$42.00	\$4.20	\$46.20
Handling Of Telephone Books	\$11.40	\$1.14	\$12.54
Freight of Telephone Books	\$6.00	\$0.60	\$6.60
Telephone Line Connection with Tech Visit	\$113.64	\$11.36	\$125.00
Telephone Line Connection Addtl with Tech visit	\$68.64	\$6.86	\$75.50
Number Redirection - 3 months	\$27.27	\$2.73	\$30.00
Number Redirection - 6 months	\$54.54	\$5.45	\$59.99
Number Redirection - 12 months	\$109.09	\$10.91	\$120.00
Rental Phone Replacement Fee	\$18.18	\$1.82	\$20.00
Wall Bracket for Standard Phone T1000S	\$9.09	\$0.91	\$10.00
New Rental Phone Fee	\$18.18	\$1.82	\$20.00
Telephone number change(s)	\$17.00	\$1.70	\$18.70
Miscellaneous Charge Other	\$13.00	\$1.30	\$14.30
Line Hunt Moves/Changes	\$42.00	\$4.20	\$46.20
Rental Phone Replacement Fee	\$18.18	\$1.82	\$20.00
Request for Priority Assistance Assurance	\$61.00	\$6.10	\$67.10
Data install business hours	\$60.00	\$6.00	\$66.00
Data Material Charge	\$5.20	\$0.52	\$5.72